

*To All of Our Valued Clients and Friends,*

*We are so anxious to see you back at The Salon. It is our hope that you and your family have stayed healthy during this crisis. We have used this time as an opportunity to renew our purpose at VitaBella and to create a safe and relaxing environment.*

*Much of our time has been spent collaborating with other professionals in our industry to implement the guidelines from The State and National Level. We have attached a Client Agreement Form for you to please sign and bring to your appointment. It will also be available on our website at [www.vitabellaer.com](http://www.vitabellaer.com).*

*We are looking forward to seeing you soon.*

*Your friends at VitaBella Organic Salon.*

## Client Agreement

1. If you are exhibiting any symptoms please reschedule your appointment for the good of your Stylist / Barber and other clients; as well as your own family. Please plan on coming alone for your appointment. Please call or text your stylist before entering the salon. Do not enter the salon until you've been given the okay; you must have a mask.
2. You will be asked to leave all coats in our foyer and you may use the hand sanitizer on the wall before entering the salon.
3. We will be taking everyone's temperature upon arrival. If you have a fever of 99 or above you will be asked to reschedule as we cannot take any chances or put our clients in jeopardy. You will be asked to sign this waiver if you have not done so before you come in. It will be uploaded on our website.
4. Your stylist will provide a clean cape and towel for every client.
5. You will be asked a series of health questions to confirm it is safe for you to receive a service at our salon.
6. In order to comply with the CDC guidelines each station, sink, restroom and common areas will be disinfected in between clients with approved products by the EPA. Our team has taken certifications to refresh Salon infection control / cleaning practices.
7. Unfortunately at this time we will not be able to provide coffee, water, magazines in order to lower risk of spread of infection. We ask that you also refrain from bringing any travel mugs or drinks into the salon.
8. We already provide stations that are socially distant and there'll be a plexiglass divider between shampoo bowls. We ask that any other time in the salon to please respect and maintain social distancing when possible.
9. We appreciate your patience and understanding as we work through this transition and we asked if you have any questions to please contact your personal Stylist/ Barber. We are doing everything in our power to provide a safe environment for you, our clients to be served in. Please acknowledge that coming to Vita Bella Organic Salon is at your own risk and please respect the guidelines we have instilled for your safety and ours. Thank you!

\_\_\_\_\_signature/date.